

Data protection statement – Processing of your personal data in the context of the basic banking service procedure for companies

In order to fulfil its legal obligation, the Chamber for Basic Banking Services must process certain personal data. This data will be processed in accordance with the *General Data Protection Regulation (GDPR)* and the applicable Belgian data protection legislation.

1. Data controller

The person responsible for processing your data is the Federal Public Service for the Economy, SMEs, the Self-Employed and Energy (hereinafter "FPS Economy"), within which the Basic Banking Service Chamber is located.

Federal Public Service for the Economy, SMEs, the Self-Employed and Energy

FAO The Chamber for Basic Banking Services

Rue du Progrès 50

B-1210 Brussels

E-mail: bbdkamer-sbbchambre@economie.fgov.be

The data controller is assisted by a *Data Protection Officer (DPO)*, who can be reached at dpo@economie.fgov.be at the same geographical address.

For certain purposes specified by law (see Article VII. 59/10, §3 of the Code of Economic Law, hereinafter "CEL"), the FPS Economy acts as joint data controller with the basic banking service provider. For more details, you can always consult the protocol concluded.

2. What is the legal basis for processing your data?

The personal data you provide will be processed in the context of a legal obligation (see Article 6.1, c) of the GDPR), which is incumbent upon the FPS Economy. More specifically, reference can be made to Articles VII. 59/9 and VII. 59/10 of the CEL. It involves managing the procedure at the Chamber for Basic Banking Services and preparing reports and statistics that will allow the Chamber for Basic Banking Services to optimise its activities and improve the operation of the Chamber for Basic Banking Services.

Please know that at no time will your data be subject to automated decision-making, including profiling.

3. To whom might your data be communicated?

In accordance with article VII. 59/9 of the CEL, the data provided in this form may be transmitted to a third-party, in the exercise of its legal mandate. Specifically, this involves:

- the Financial Intelligence Processing Unit;

- experts called upon or heard by the Chamber for Basic Banking Service
- basic banking service providers;
- other bodies and supervisory authorities with whom we collaborate, such as the Public Prosecutor's Office.

4. How long will your data be kept?

The Chamber for Basic Banking Services shall retain personal data collected in the context of a basic banking service procedure for companies for no longer than two years from the decision of the Chamber for Basic Banking Services.

5. What are your rights?

Under the GDPR, you have the right to request from the data controller:

- to receive information about the processing of your personal data;
- to access the personal data held about you;
- to request the correction of incorrect, inaccurate or incomplete personal data;
- to request that personal data be erased when it is no longer needed or where its processing is unlawful;
- to object to the processing of your personal data for marketing purposes or for reasons relating to your personal situation;
- to request, in specific cases, a restriction on the processing of your personal data;
- to receive your personal data in machine-readable form and transfer it to another data controller ("data portability");
- to request that decisions based on automatic processing that relate to you or affect you significantly and are based on your personal data are made by natural persons, not just computers. In this case, you also have the right to express your views and challenge the decision.

Whether or not you can exercise your rights will depend on the applicability of the relevant provisions in the GDPR to this situation. In all cases, your request will be processed within 30 calendar days. If your request is complex or our departments need to process many requests, the deadline will be extended by 60 days.

In order to exercise your rights, please send an e-mail or letter to the Chamber for Basic Banking Services (see above for contact details), along with a scan or copy of the front of your ID card, with your signature on it.

In order to ensure your privacy and security, we will take the necessary steps to verify your identity before allowing you to view and potentially correct any personal data.

If you have any questions about how we handle the processing of your personal data, please contact the DPO of the FPS Economy (see above for contact details).

If you believe that the FPS Economy has not processed your personal data in accordance with the applicable regulations, you can file a complaint with the Data Protection Authority:

Data Protection Authority

Rue de la Presse 35

B-1000 Brussels

E-mail: contact@apd-gba.be