



OECD **GUIDELINES**  
FOR MULTINATIONAL ENTERPRISES

BELGIUM  
NATIONAL CONTACT POINT



The **National Contact Point**  
for **Responsible**  
**Business Conduct**



# OECD **guidelines** for **Multinational Enterprises** at a glance

The OECD Guidelines for Multinational Enterprises are recommendations addressed to all enterprises operating in or from adhering countries.

These principles support responsible business conduct in a global context in the following areas:

 <p>General policies</p>	 <p>Combating bribery</p>
 <p>Disclosure</p>	 <p>Consumer interests</p>
 <p>Human rights</p>	 <p>Science and technology</p>
 <p>Employment and industrial relations</p>	 <p>Competition</p>
 <p>Protection of the environment and public health</p>	 <p>Taxation</p>

A company that applies these principles fulfils its due diligence and contributes to the achievement of the United Nations Sustainable Development Goals (SDGs).



# National Contact Point

## (NCP): its **missions**

The National Contact Point (NCP) is responsible for:

- promoting the OECD Guidelines for Multinational Enterprises and due diligence (publications and events),
- providing a non-judicial mechanism in the event of an alleged breach of the Guidelines by a company: mediation-conciliation.

The Belgian NCP is a tripartite organisation, with representatives from:

- federal and regional authorities,
- representative organisations of employers,
- inter-professional trade union organisations.

It has surrounded itself with a network of experts from different areas.

The presidency and secretariat are located within the Federal Public Service Economy.

# **Why** and **how** to contact the NCP

The NCP offers a platform for dialogue to find solutions in a calm and constructive atmosphere.

Any organisation or individual may lodge a complaint with the NCP about an alleged violation of the relevant chapters of the OECD Guidelines by a company or organisation.

## **Under what circumstances?**

In the event of non-compliance with the Guidelines by an enterprise active on Belgian territory and/or by an enterprise which has its registered office in Belgium but is active in another country.

## **By whom?**

Any interested party, i.e.:

- a trade union,
- an NGO,
- workers,
- a local community,
- any other natural or legal person.

## **What to include?**

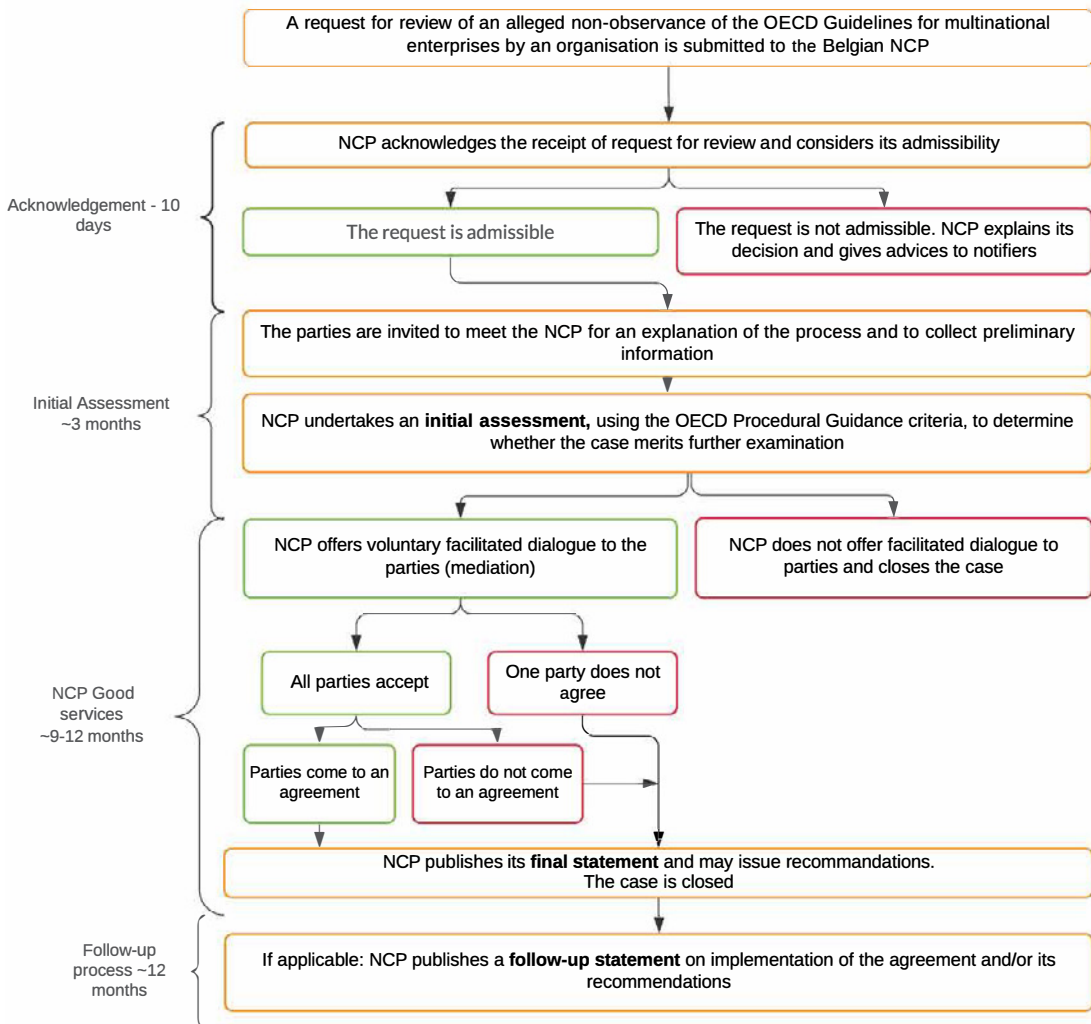
The complaint must contain at least:

- an explanation of the case and its context,
- the interest of the notifier,
- the relevant chapters of the Guidelines.

It can be submitted:

- by post,
- by email,
- via the online form.

# Belgian NCP **process flowchart**



# NCP Secretariat

## National Contact Point for the OECD Guidelines

FPS Economy  
The Directorate General of Economic Analysis  
and International Economics

City Atrium C - Rue du Progrès 50 - 1210 Brussels

[NCP@economie.fgov.be](mailto:NCP@economie.fgov.be)  
<http://www.oecd-guidelines.fgov.be/>

Phone: +32 2 277 81 63

All information relating to the news of the National Contact Points  
and Responsible Business Conduct is available on the website:  
<https://mneguidelines.oecd.org/>



FPS Economy, S.M.E.s, Self-employed and Energy

Rue du Progrès 50 – 1210 Brussels


Enterprise no: 0314.595.348

 ○ 0800 120 33 (free number)

 ○ SPFEco

 ○ @spfeconomie

 ○ linkedin.com/company/fod-economie (bilingual page)

 ○ instagram.com/spfecoc

 ○ youtube.com/user/SPFEconomie

 ○ economie.fgov.be

**Publisher:**

Regis Massant

Chairman a.i. of the Board Committee

Rue du Progrès 50 – 1210 Brussels

Legal deposit: D/2020/2295/18

177-20