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Postal sector market trends and changes in use of postal services

- 1. Postal services play an important role in the EU's economy.
- 2. E-Substitution drives letter volumes down.
- 3. Continued role for territorial and social cohesion.
- 4. Declining demands push price increases and cost reductions.
- 5. Increase in e-commerce, accentuated by Covid-19, boosted competition in the courier, express and parcel (CEP) market.









Developments in postal sector Employment

- Overall employment is increasing thanks to e-Commerce.
- USO reductions aim at lowering delivery costs to maintain financial sustainability.
- Postal liberalization holds negative consequences for employment and working conditions.
- E-commerce growth has increased importance of delivery staff within USP employment.
- Increases in atypical and precarious forms of employment both at USPs and non-USPs.
- USPs increased the use of different employment models, including part-time work, performance-related pay contracts, flexible employment, self-employment, temporary employment, and subcontracting.



Save Our Post! Campaign priorities



- 1. Invest in the future of post CONSEQUENCES OF POSTAL
- 2. Build on the existing USO to reflect parcel growth
- 3. Include social and environmental standards in minimum standards
- 4. Guarantee a sustainable financing of the USO
- 5. Uphold minimum USO requirements





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https://www.uni-europa.org/news/save-

our-post-european-postal-workers-

campaign/





